

KIDS, IF YOU HAVE NOT REACHED THE AGE OF MAJORITY IN YOUR JURISDICTION, YOU MUST HAVE A PARENT OR LEGAL GUARDIAN READ AND ACCEPT THE BELOW REFUND POLICY ON YOUR BEHALF AND TAKE FULL RESPONSIBILITY FOR YOUR COMPLIANCE WITH THEM.

Refund Policy

We, IntellectoKids Ltd, a private limited company incorporated and registered in England and Wales with company number 11796917 (“IntellectoKids”, “we”, “us” and “our”), offer online lessons to our customers through the “[IntellectoKids Online Lessons](https://intellectokids.com/online-lessons)” platform (located at <https://intellectokids.com/online-lessons>).

Our offered online lessons are pre-paid. When you purchase a series of lessons, the last day for booking these online lessons is:

- In case you purchase 16 online lessons or less, you may only book the purchased lessons within 6 months following your date of payment.
- In case you purchase more than 16 online lessons, you may only book the purchased lessons within 12 months following your date of payment.

You shall NOT be entitled to any refund for any booked online lesson that:

- you (or someone from your behalf) attends; or
- is not cancelled by you at least 24 hours before its scheduled start time. If you wish to cancel or re-schedule a booked online lesson, you shall do so by contacting us at lessons@intellectokids.com.

You may, HOWEVER, ask for a refund for the un-booked lessons purchased by you.

In order to receive the refund, please contact us at lessons@intellectokids.com.

You should note that:

- you shall not be eligible for any refund if your request was made after the booking period set out above (6/12 months after your payment) has ended.

- while we would try to refund your payment within 14 days following receipt of the refund request, the payment may take longer due to circumstances that are beyond our reasonable control.
- a refund will not apply retroactively to online lessons that have taken place after you sent us the refund request.

This refund policy forms an integral part of our [Terms of Use](https://intellectokids.com/online-lessons/terms) (located at <https://intellectokids.com/online-lessons/terms>) that are incorporated herein by reference.